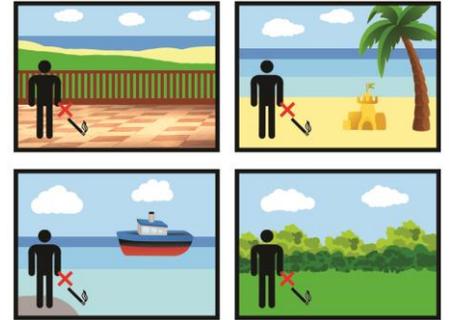


SAFETY AND PRECAUTIONARY GUIDELINES

SMOKING

Nirwana Gardens takes pride in our family-friendly environment that is suitable for all ages and we would like to minimise exposure to second-hand smoke to avoid any discomfort of other guests or children. Guest may proceed to the designated outdoor smoking areas where smoking is permitted. Smoking is strictly not allowed in the room. If you wish to smoke, please ensure the cigarette is stub out and dispose properly before leaving the place — not on the floor, not on the beach, not in the sea, and not on green areas to avoid starting a fire. Any person who violates these rules and regulations shall be guilty of a misdemeanour and subject to possible charges.



DRONE

In order to ensure the safety of our guests, all drone usage, for both commercial and non-commercial purposes, at Nirwana Gardens, must be pre-approved, and comply with both the Resort Regulations and Indonesian Governing Law. Once a request has been received it will be reviewed by the Resort Management and only allowed to fly within the two official designated areas (La Luna and Camp Able) not exceeding the height limit of 20m. A separate permit is required for recreational and commercial drone operations in Bintan above this height. Do not operate the drones without prior permission. You may contact our Guest Relation Officer if you have any questions or if you wish to seek prior authorization to operate any such devices at info@nirwanagardens.com. Any persons found flying a drone in the Resort without prior authorisation will be asked to cease operation and leave immediately.

FIREWORKS

Nirwana Gardens restrict and manage the use of fireworks in order to protect the health, safety and welfare of the guests. This law applies from local authority with no exceptions. Strictly **NO** fireworks of any kind are allowed on any property under any circumstances and hour of the day (the use of fireworks is only permitted to be operated by the Management of Nirwana Gardens for events and occasions only). This can cause serious injuries to others, start a fire or possible destruction of property. Any person who violates these rules and regulations shall be guilty of non-compliance and is a criminal offence.

FISHING

No fishing is allowed on any property under any circumstances and time in all areas. We want to protect our reef, and in order to protect it, shore fishing is absolutely forbidden. The only fishing allowed is from our recreational activities list for your convenience at a specific location with a fee applied. Please find more information about our Fishing activities at the Guest Information Centre. Any person who violates these rules and regulations shall be guilty of a misdemeanour and subject to possible charges.

NOISE

Please be mindful of other guests in the hotel and keep noise levels to a minimum. Night hours are from 9.00 pm until 6.00 am. We seek to make all guests comfortable sharing a common space and we thank you for your cooperation and consideration of others. Any person who violates these rules and regulations shall be guilty of a misdemeanour and subject to management's discretion to leave the said premises.

BICYCLE

Our Resort is generally bicycle friendly except cycling is prohibited at the lobbies or corridors of Nirwana Gardens in order to avoid accidents. Any person who violates these rules and regulations shall be guilty of a misdemeanour and subject to possible charges.

DURIAN

Durian is strictly not allowed on any property under any circumstances and time in all areas due to its strong odour. We seek your understanding and consideration for others. Any person who violates these rules shall be guilty of a misdemeanour and subject to possible charges.

JELLYFISH

Our Resort wishes to inform bathers that Jellyfish may be present in the waters year-round especially along Mayang Sari Beach coastline. We advise parents or other accompanying adults to be there when the child is at the beach. Take simple precautions and practice safe swimming to minimise risk. If you are stung, we provide vinegar to treat stings at the different stations on the beach.

For further assistance, please feel free to approach our Guest Relation Officer or Front Office.